



The Global Player: How to Become the Logistics Company for the World (Paperback)

By Thomas Musiolik

Diplomica, Germany, 2012. Paperback. Book Condition: New. 218 x 154 mm. Language: English . Brand New Book ***** Print on Demand *****.According to Frank Appel, CEO of Deutsche Post DHL, within its Strategy 2015 framework, DHL will become the logistics company for the world. In times of globalization and economic downturn, the effects of which can be felt in the entire logistics industry, this goal is an enormous challenge for DHL. In order to attain this goal, it is essential for DHL to create a closer linkage of its business areas, to slim down its processes and to put a stronger focus on the ever-changing needs of the customer. The objective of this book is to offer cost reduction solutions and give suggestions on how quality can be improved, which will distinguish DHL from its competitors while fulfilling the needs of the customer, i.e. become the logistics company for the world. This book is divided into four sections. First, there is a synopsis of the history of DHL, as well as a description of its organizational and corporate structure and concludes with a comparison of the business segments of DHL with its main competitors. After that, the corporate strategy is...



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